



Mahila Shikhanshastra Mahavidyala, Kolhapaur.

Tal : Karveer Dist: Kolhapur

STUDENTS' GRIEVANCE AND REDRESSAL POLICY

Introduction

The Student's Grievance Cell desires to promote and maintain a conducive and unprejudiced educational environment. Mahila Shikhanshastra Mahavidyala, Kolhapur, has students grievances and redressal policy at place. The student grievances and redressal cell looks after the work of offering relief to the student having grievances. The cell was constituted as per the suggestions offered by the affiliating university. The university has made references to the State Government of Maharashtra Gazette dated 25thFeb'2019. The college adhered to the directives of the said notification and the circular received from the affiliating university.

Student Grievance Redressal Matrix at Mahila Shikhanshastra Mahavidyalaya, Kolhapur:

Nature of Grievance	Category of Grievance	Whom to contact
A. academic	Admissions	Convenor Admisson Committee
	Teaching- Learning	Teacher-In-Charges of respective Departments
	Internal Assessment	Convenor Internal examination grievance Committee



H.O.D

(Dr. V. A. More)

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MAHILA COLLEGE OF EDUCATION,
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B.Non Academic	Discipline in the College	Convenor Discipline Committee
	Infrastructure	Administrative Office In Charge, Infrastructure and learning Resources Chairman.
	Ragging	Convenor Anti-Ragging Committee
	Sexual Harassment	Convenor Sexual harassment committee and Internal Complaints Committee
C.General	For grievances in any other matter other than the above	Convenor students Grievance Redressal Committee

- **Formation of the Grievances and Redressal Cell** : The College constitutes the cell headed by Principle of the college along with a senior faculty member as a coordinator who has good skills at handling issues of students. There would also be few more teachers as members of the cell. Besides it, there is a student member representative.

- **The objectives of Students Grievance Cell include the following :**

1. To support, those students who have been deprived of the services offered by the College, for which he/ she is entitled.
2. To make officials of the College responsive, accountable and courteous in dealing with the student.
3. To ensure effective solution to the student's grievances with an impartial and fair approach.



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MEETING- GRIEVANCE REDRESSAL COMMITTEE (GRC)

Minutes of the Grievance Redressal Committee (GRC) held on Dec.09.2022

Date: Dec 09, 2022 at 04:00PM

Venue: Office of the Director General, Admin Block COER

Chairperson of the meeting: Dr. S.D.Rane

Following members were present in the meeting.

1. Dr. V.A.More
2. Smt. A.P.Kshirsagar
3. Mr. S.B.Barge
4. Shri. V.V.Patil

Agenda 1

The minutes of meeting held on Nov 28,2021 were read and confirmed with unanimity.

Agenda 2

The member showed full of their enthusiasm to deliver promptly the very purpose of Constituting this committee because any delay in redressal will create many confusions any further increase in grievances.

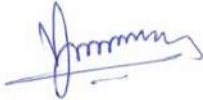
Agenda 3


Any other item with permission of Chair The member are happy to learn that the issue of minor complains are dealt by concerned departments effectively and any complains if not dealt, should be forwarded to Grievance Redressal Committee (GRC)

The meeting ended with vote of thanks

(Dr.V.A.More)

H.O.D.




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MEETING GRIEVANCE REDRESSAL

COMMITTEE(GRC)MEETING- GRIEVANCE REDRESSAL COMMITTEE (GRC) Minutes

of the Grievance Redressal Committee (GRC) held on Nov.24, 2021

Date: Nov 24, 2021 at 04:00PM Venue: **Mahila Shikhanshastra Mahavidyalya,Market Yard , Kolhapur**

Chairperson of the meeting: Dr.S.D.Rane Following members were present in the meeting.

- 1.Dr.V.A. More
- 2.Smt. A.P. Kshirsagar
3. Mr.S.B.Barge
4. Shri. V.V.Patil

Agenda 1

The minutes of meeting held on Dec 07,2020 were read and confirmed with unanimity.

Agenda 2

The member showed full of their enthusiasm to deliver promptly the very purpose of Constituting this committee because any delay in redressal will create many confusions any further increase in grievances.

Agenda 3


Women Grievances the Director General underlined general issues of women grievances and discussed with the member in detail. It was decided to develop principal and procedures by GRS to decide action against any kind of harassment of a girl student lady faculty or staff Safety and security to the girl students should be given priority

Agenda 4

Any other item with permission of Chair The member are happy to learn that the issue of minor complains are dealt by concerned departments effectively and any complains if not dealt, should be forwarded to Grievance Redressal Committee (GRC)

The meeting ended with vote of thanks

(Dr.V.A.More)


Dr. V.A. More




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MEETING GRIEVANCE REDRESSAL COMMITTEE(GRC)

MEETING- GRIEVANCE REDRESSAL COMMITTEE (GRC) Minutes

Date – 9th August 2021

Time- 11.30 a.m.

Venue – Mahila shikshanshastra Mahavidyalaya Market Yard, Kolhapur.

Points Discussed


* No Case reported for Grievance Redressal Cell

Chairperson of the meeting: Dr.S.D.Rane Following members were present in the meeting.

- 1.Dr.V.A. More (HOD)
- 2.Smt. A.P. Kshirsagar
3. Mr.S.B.Barge
4. Shri. V.V.Patil

The meeting ended with vote of thanks

HOD


C.Dr. V. A. More





Principal

PRINCIPAL

**MAHILA COLLEGE OF EDUCATION,
MARKET YARD, KOLHAPUR.**

Mahila Shikshanshastra Mahavidyalya, Market Yard , Kolhapur.

MEETING GRIEVANCE REDRESSAL COMMITTEE(GRC)

MEETING- GRIEVANCE REDRESSAL COMMITTEE (GRC) Minutes

Date – 15th December 2020

Time- 11.30 a.m.

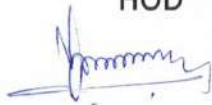
Venue – Mahila shikshanshastra Mahavidyalaya Market Yard, Kolhapur.

Points Discussed

- The meeting was conducted on 15th December 2020
- Selection of Student representative from each year as a member of Grievance Redressal cell
- Introduction to Students about Grievance Redressal Cell Committee
- Explanation regarding role of Grievance Redressal Cell.
- Use of Mobile phones during lectures is prohibited.
- To Guide ways and means to the students to redress their problems

Chairperson of the meeting: Dr.S.D.Rane Following members were present in the meeting.

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- 2.Smt. A.P. Kshirsagar
3. Mr.S.B.Barge
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HOD


(Dr.V.A. More)




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